

Central East SGS Provider Experience Evaluation 2024 Findings

According to the PGLO Frailty estimates, the Central East Region is currently home to close to **215,000** older adults, and this population is expected to increase to **~277,000** by the year 2030. Approximately 25% of the CE older population are living with complex health and social conditions including frailty and dementia. This number is expected to further increase to nearly **70,000** over the next 5 years. Our health system relies heavily on Specialized Geriatrics Services to meet the health needs of older adults living with frailty. We at Seniors Care Network, wanted to explore the impact of the health system pressures on SGS workforce esp. in the post-pandemic context (mass exodus/retirement of seasoned clinicians, resource-shortages, and increased SGS demands due to increased complexity). The objectives of the evaluation included: 1) attaining a better understanding of the overall experience of clinicians/providers, and 2) understanding healthcare leaders' perceptions about current SGS workforce challenges and policy priorities to address these.

